Power Mobile (Data Bank) Plans

Month-to-month • SIM-only business mobile • Prices include GST

INFORMATION ABOUT THE SERVICE

Service description

A SIM-only, month-to-month, post-paid mobile service on the Telstra Wholesale network, with a mobile number, calls, messaging and mobile data.

Minimum term

Month-to-month. You can cancel at any time and no early termination fee applies.

Equipment

Supply your own 4G or 5G compatible phone or device. Devices that are not 5G-capable will only receive 4G coverage.

PLAN PRICING

Plan	Small TMOB1100	Medium TMOB1101	Large TMOB1102	X Large TMOB1103
Minimum monthly charge	**$40**	**$50**	**$60**	**$80**
Minimum cost	$40 over 1 month	$50 over 1 month	$60 over 1 month	$80 over 1 month
Monthly data allowance	**15GB**	**45GB**	**100GB**	**180GB**
Data bank limit	1,000GB			
National calls & texts	Unlimited standard national calls, SMS and MMS			
Voicemail	Included			
International calls & texts	Unlimited to 15 countries: China, France, Germany, Greece, Hong Kong, India, Ireland, Malaysia, New Zealand, Singapore, South Korea, Thailand, United Kingdom, USA and Vietnam			
Network access	4G/4GX/5G			
Maximum speed* download/upload	**150/150 Mbps**	**150/150 Mbps**	**150/150 Mbps**	**250/250 Mbps**
Excess data	$10 per 2GB (2GB Auto Bolt-on)			

*Maximum potential download and upload speed. Typical speeds may often be slower and vary with location, device capabilities, distance from the base station, local conditions, concurrent users, hardware and software configuration, and download/upload destination.

NETWORK AND AVAILABILITY

Availability

The service only works in areas with sufficient 4G coverage. 5G needs a 5G-compatible device and Telstra Wholesale 5G coverage.

4G and 5G access

All plans include 4G, 4GX and 5G access (capped speeds apply). Static IP addresses are not available.

Coverage

98.8% of the Australian population, covering more than 1.7 million square kilometres. Check your area at telstrawholesale.com.au.

WHAT'S INCLUDED AND EXCLUDED

National calls and texts

Unlimited standard national calls to Australian fixed and mobile numbers, call forwarding, calls to 1800, 13, 1300 and 1345 numbers, voicemail, standard SMS and MMS, and Message2Text. Not included: directory assistance, video calls, video MMS, SMS to 13/1300/1800 numbers, satellite numbers and overseas usage (see page 2). Premium numbers (e.g. 19x) and third-party content charges are barred.

International calls and texts

Unlimited standard calls and SMS to landlines and mobiles in the 15 countries listed above. This value cannot be used while roaming overseas. Calls to other countries are charged per minute — see our International Call Rates sheet.

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DATA BANK

How it works

Unused monthly data carries into the next month, up to a maximum banked balance of **1,000GB**. Data that would take you over the maximum is forfeited. Banked data cannot be used while roaming, gifted or transferred to another service.

When banked data is lost

- Downgrading to a smaller plan, or moving to a plan without data banking
- Cancelling, porting away, or termination in error
- Suspended services keep banked data but don't accumulate more while suspended

INFORMATION ABOUT PRICING

When your monthly and banked data are used up, a **2GB Auto Bolt-on ($10)** is added automatically each time you use another 2GB. There is no limit on the number of Auto Bolt-ons per bill cycle.

Bolt-ons expire at the end of the bill cycle.

Calls not included	Flagfall	Per min
Video calls (national)	$0.413	$2.200
Video calls (international)	$0.550	$3.713
National directory assistance	$0.688	$0.000
Telstra Mobile Satellite	$0.500	$1.500
Optus MobileSat	$0.450	$2.475
Calls to other countries	See rate sheet	

Bolt-on and other charges	Price
2GB Auto Bolt-on (per 2GB block)	$10
SIM card swap	$25

Messages not included	Per message
SMS to 13/1300, 18/1800	$0.096
SMS to other countries	$0.344
MMS (international)	$0.750
Video MMS (national)	$0.500
Video MMS (international)	$1.000

Timed calls are rated per second; rates are shown per minute. A flagfall is charged once per call.

USING YOUR SERVICE OVERSEAS

Included calls, texts and data cannot be used overseas, and pay-as-you-go roaming is barred — add a Travel Pack to roam in 68 eligible destinations. Activate by SMS to **179**; you'll get a welcome message on arrival. Packs can be overlapped.

Travel Pack (GST-free)	Inclusions	Price	Valid for
5GB Travel Pack	5GB data · 30 mins calls · 30 SMS	$35	7 days
10GB Travel Pack	10GB data · 60 mins calls · 60 SMS	$60	14 days
3GB Travel Biz Pack	3GB data · 300 mins calls · 300 SMS	$65	3 days

BILLING AND OTHER INFORMATION

Billing

Charges and inclusions are metered from the 28th to the 27th of each month. We bill the monthly charge in advance and usage in arrears. Your first bill is prorated for the days remaining in the cycle.

Promotional pricing

Pricing in this Critical Information Summary does not take into account any promotional discounts or custom pricing. Promotional pricing on offer may be revoked at any time.

Plan changes and cancelling

Plan changes are prorated — the old and new plan charges apply for the days each is active in the bill cycle. Cancellations and port-aways are prorated — you are charged only for the days the service is active in the bill cycle.

Fair use

The service must not be used for SIM boxing, traffic aggregation or refiling, call redirection or mass termination services, automated usage, or devices that reroute calls without Telstra's consent — such use will result in suspension. Our Fair Use Policy and Acceptable Use Policy apply. Track usage at myaccount.powernetworx.com.au.

POWER NETWORX

We're here to help

If you have any questions or need assistance, call us or visit our website so we can serve you better.

Complaints

You can access our complaint resolution process via our website. You can also contact the Telecommunications Industry Ombudsman on 1800 062 058 or at www.tio.com.au.

Contact details

CALL 1300 797 428
EMAIL admin@powernetworx.com.au
WEB www.powernetworx.com.au
VISIT Unit 4/1 Sangiorgio Court, Osborne Park WA 6017

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