



Supercharge your business today with high quality,  
low cost phone calls with our  
**BUSINESS SIP TRUNKS**

### Why you should choose Power Network BUSINESS SIP



#### PERTH-BASED SUPPORT

Our support team are all based locally in Perth and are experts in business SIP so that your enquiries are answered quickly and promptly.



#### HD CALL QUALITY

Experience unparalleled call clarity by harnessing cutting-edge technology for High Definition voice quality.



#### AUTOMATIC FAILOVER

Ensure seamless connectivity and never miss a call through automatic redirection of your inbound calls if your service is unreachable.



#### FULLY COMPATIBLE

Business SIP works with your current phone system including 3CX, Asterisk, Avaya, LG IPECS, NEC, Panasonic, Samsung (and many more) over any internet provider.

### PLAN DETAILS

|                    | BUSINESS SIP PAYG | BUSINESS SIP ADVANCED | BUSINESS SIP PREMIUM |
|--------------------|-------------------|-----------------------|----------------------|
| Monthly access fee | \$12              | \$25                  | \$45                 |
| National           | 20¢ per call      | Included              | Included             |
| Mobile             | 18¢ per min       | 18¢ per min           | Included             |
| 13/1300 numbers    | 44¢ per call      | 44¢ per call          | 44¢ per call         |
| Set up             | \$0               | \$0                   | \$0                  |
| Term               | 24 months         | 24 months             | 24 months            |

| OPTIONAL ADD ONS               |  |
|--------------------------------|--|
| 100 DID (Direct in Dial range) | \$33 per month<br>100 number range   |
| Virtual Fax                    | \$20 per month<br>Single number, included unlimited faxes (send and receive) |

#### THE FINE PRINT:

<sup>1</sup> The Service – Power Network Business SIP services (BSIP) are internet telephone services that require at least 100/100 Kbps of available bandwidth per simultaneous call, with no packet loss, and a ping of less than 150 ms and is subject to a service qualification. You will also need an IP enabled handset or soft- phone client and may need extra hardware depending on your requirements e.g. router and switches. Power Network's Standard Form of Agreement, Fair Use and Acceptable Use Policies apply, see [powernetworkx.com.au/Policies](http://powernetworkx.com.au/Policies) or contact Customer Service. Calls not listed (such as international, premium and directory assistance calls) are charged in addition to monthly fee at the applicable rates. <sup>2</sup> Minimum Total Costs – Total Min Costs = (Contract Length x Monthly Fee) + set up fee + any applicable equipment purchased. Delivery costs may apply for some equipment. <sup>3</sup> Service limitations – Service availability and quality may from a standard telephone service and is subject to network/internet congestion. Power Network Business SIP is not appropriate for premises where a user has a disability, illness or other condition which requires an uninterrupted phone line with access to 000 emergency services. Priority Assistance is not available on this service. <sup>4</sup> Transfer – Porting charges may apply if you wish to transfer your current landline or VoIP service. Please be aware that you may be charged a fee by your existing provider. <sup>5</sup> Installation – You are responsible for the physical installation of all handsets, associated cabling, configuration your network and any routers and/or switches required to allow the Power Network Business SIP service to work. <sup>6</sup> Termination – If you choose to cancel your service or it is disconnected for any reason within the contract term you will be charged an Early Termination Fee (ETF) comprised of 50% of your minimum monthly commitment (Minimum Monthly Charge + Additional Monthly Charges), multiplied by the months remaining in your contract. <sup>7</sup> Relocation – Should you relocate to a geographic zone than that of your number (e.g. you move to an 02 area but have an 03 number), Power Network can supply Business SIP Services to that area, however calls will be charged at the applicable geographic area rates (so a "local" call might be an STD call) and you may not be able to port the numbers to another carriage service provider. If you relocate, Power Network may not be able to supply the Power Network Business SIP Service at your new location and ETFs may apply. <sup>8</sup> Other – Not available for resale or high volume telemarketing purposes. Information and pricing correct at time of printing. Power Network Ltd ABN 84 620 741 639